

**TO:** Members and Dependents  
**FROM:** Tender Touch Rehab Services, LLC - CanaRx  
**DATE:** January 1<sup>st</sup>, 2017

*Introducing*  
**TTRSrx**

Effective January 1<sup>st</sup>, 2017, Tender Touch Rehab Services, LLC will make available on a **voluntary** basis to eligible members and dependents a new, cost saving, **international mail order drug program** for brand name prescriptions administered by CanaRx. **TTRSrx** is a voluntary program and does not replace your current prescription benefit plan.

**Advantages of joining the TTRSrx program administered by CanaRx are:**

- **\$0 COPAY** for all prescriptions offered through the program
- Prescriptions shipped directly to your home with no shipping and handling costs
- No out-of-pocket expenses
- See attached list of brand name prescription medications available

**How does it work?**

- Review enclosed formulary list of brand name prescriptions to determine if any of your current medications are available through this program
- Before ordering through CanaRx, you or your doctor must attest that you have been taking your prescribed medication for at least 30 days - this is to ensure you have not experienced any complications with the medication
- Ask your doctor for a prescription for a **3-month supply with 3 refills**
- Request your doctor to fax your enrollment form and prescription directly to **TTRSrx**  
-OR-  
Mail your original prescription and completed enrollment form to **TTRSrx**
- Include a new prescription for each medication being ordered
- CanaRx will call you prior to each refill to ensure that you have a continuous supply of medications
- Allow 4 weeks for delivery when ordering new medications

**CanaRx Contact Information:**

- Mail **TTRSrx**, P.O. Box 44650, Detroit, Michigan 48244-0650
- Fax 1-866-715-(MEDS) 6337
- Phone 1-866-893-(MEDS) 6337
- Website [www.TTRSrx.com](http://www.TTRSrx.com)

Should you have any questions regarding the **TTRSrx** program, please call the CanaRx toll free phone number **(1-866-893-6337)** with your questions.

**Remember...** this is a voluntary program and not replacing your current prescription benefit plan.